PEER NAVIGATOR

POSITION SUMMARY
The Peer Navigator is responsible for implementing the Peer Navigator Program strategies by engaging and mentoring people living with HIV who are facing challenges to medication adherence, medical HIV care services engagement, and achieving viral suppression.

REPORTING RELATIONSHIP
• Reports to Manager of Prevention and Care Services & Director of Anti-Violence Program

ESSENTIAL FUNCTIONS
• Foster partnerships with community-based organizations, health systems, public health professionals, and state employees as necessary to advance the Peer Navigator program and utilization of HIV medical care.
• Engage with communities living with HIV and assist in health care systems navigation to promote self-efficacy and routine care management including enrollment in health insurance and cost-sharing resources like the AIDS Drugs Assistance Program (ADAP).
• Educate their participant caseload on the health benefits of medical care engagement, retention, HIV medication adherence, and viral suppression.
• Encourage their participant caseload to re-engage in medical HIV care by addressing barriers preventing them from achieving optimal health.
• Attend HIV care service appointments with their participants and facilitate effective communication skills between the participant and provider to ensure ultimate benefit to the participant.
• Strategize techniques that promote appointment and medication reminders and develop plans to ensure the participant adheres, while addressing any barriers to achieving participant goals.
• Collaborate with their participant’s whole care team by developing plans that are participant-centered, agreed between the care team and participant, not duplicated by multiple persons, and reviewed by the Peer Navigator Program Manager.
• Accurately and timely document participant interactions into health data recording software and case notes.
• Refer, link, and engage participants to clinical, psychological, social, and other support services within the community and promote retention in such services, as needed.
• Transport participants to and from HIV-related service appointments as needed without creating dependency.
• Facilitate educational sessions with their participants and community partners.
• Attending mandatory trainings and workshops and engage in continued education opportunities.
• Engage in HIV Stigma reduction activities in alignment with agency HIV stigma policy.
• Support the achievement of goals and deliverables of the prevention and care team.
• Maintain confidentiality and adhere to all HIPAA laws.
• Work collaboratively with other D&R program/staff and provide support for D&R events, programming, and outreach in Appleton and throughout Northeast WI.

SPECIALIZED KNOW-HOW & REQUIREMENTS
• Experience living with or impacted by HIV and familiarity with successfully navigating HIV care services and health care systems.
• Experience working with BIPOC LGBTQ and HIV effected communities.
• Experience working with or volunteering with HIV/AIDS community organizations.
• Excellent verbal and written skills, including active listening skills.
• Comfort disclosing their HIV status and sharing their experiences living with or impacted by HIV.
• Prioritization skills, time management, and the ability to stay organized.
• The ability to work with a team and develop relationships with a variety of stakeholders.
• Valid Wisconsin driver’s license with a reliable personal vehicle and adequate insurance is recommended.

COMPUTER SKILLS
• Ability to use or learn Microsoft Office products (e.g., Word, Excel, Outlook)
• Ability to learn software applications unique to the organization (e.g., graphics software, data reporting software, spreadsheets)

COMPENSATION
Diverse and Resilient offers a starting salary range of $44,000 to $48,000 for this position and a competitive benefits package, including more than four weeks of paid time off in the first year (15 days, and 9 paid holidays), medical and dental coverage for staff members, life insurance, short- and long-term disability insurance, an optional 403(B), and generous work schedule flexibility.

EQUAL OPPORTUNITY EMPLOYER
Diverse & Resilient is an equal opportunity employer. It is our strong belief that equal opportunity for all employees is central to the continuing success of our organization. We will not discriminate against an applicant for employment because of race, religion, sex, national origin, ethnicity, age, physical disabilities, political affiliation, sexual orientation, color, gender identity characteristics or expression, marital status, veteran status, or medical condition (e.g., HIV/AIDS, cancer). We strongly encourage people living with HIV (PLWH), LGBTQ individuals, women, people of color, and people with disabilities to apply.

To Apply:
To apply, email a resume and cover letter to Anthony Harris (aharris@diverseandresilient.org). No phone calls please.