



Diverse & Resilient

PEER NAVIGATOR – Black Cisgender Women

POSITION SUMMARY

The Peer Navigator is responsible for implementing the Peer Navigator Program strategies by engaging and mentoring people living with HIV who are facing challenges to medication adherence, medical HIV care services engagement, and achieving viral suppression.

This position will focus on the unique and intricate needs that Black cisgender women while navigating care services and ensure resources are aligned to support members of this community thrive in their health care choices.

REPORTING RELATIONSHIP

- Reports to Director of HIV Care.

ESSENTIAL FUNCTIONS

- Foster partnerships with community-based organizations, health systems, public health professionals, and state employees as necessary to advance the Peer Navigator program and utilization of HIV medical care.
- Engage with communities living with HIV and assist in health care systems navigation to promote self-efficacy and routine care management including enrollment in health insurance and cost sharing resources like the AIDS Drugs Assistance Program (ADAP).
- Educate their client caseload on the health benefits of medical care engagement, retention, HIV medication adherence, and viral suppression.
- Encourage their client caseload to re-engage into medical HIV care by addressing barriers preventing them from achieving optimal health
- Attend HIV care service appointments with their clients and facilitate effective communication skills between the client and provider to ensure ultimate benefit to the client.
- Strategize techniques that promote appointment and medication reminders and develop plans to ensure the client adheres, while addressing any barriers to achieving client goals.
- Collaborate with their client's whole care team by developing plans that are client-centered, agreed between the care team and client, not duplicated by multiple persons, and are reviewed by the Director of HIV Care.
- Accurately and timely document client interactions into health data recording software and case notes.

- Refer, link, and engage client to clinical, psychological, social, and other support services within the community and promote retention in such services, as needed.
- Transport clients to and from HIV-related service appointments as needed without creating dependency.
- Facilitate educational sessions with their clients and community partners.
- Attending mandatory trainings and workshops and engage in continued education opportunities.
- Facilitate empowerment and support group for community members on at least a monthly basis, track participant attendance, and create a welcoming and inclusive environment.

SPECIALIZED KNOW-HOW & REQUIREMENTS

- Experience living with or impacted by HIV and familiarity with successfully navigating HIV care services and health care systems.
- Experience working with racial/ethnic minorities and the LGBTQ community.
- Experience working with or volunteering with HIV/AIDS community organizations.
- Excellent verbal and written skills, including active listening skills.
- Comfort disclosing their HIV status and sharing their experiences living with or impacted by HIV.
- Prioritization skills, time management, and the ability to stay organized.
- The ability to work with a team and develop relationships with a variety of stakeholders.
- Valid Wisconsin driver's license with a reliable personal vehicle and adequate insurance.

COMPUTER SKILLS

- Ability to use or learn Microsoft Office products (e.g., Word, Excel, Outlook)
- Ability to learn software applications unique to the organization (e.g., graphics software, data reporting software, spreadsheets)

MENTAL/PHYSICAL REQUIREMENTS

- Ability to sit, walk, stand, bend, and lift frequently throughout the workday
- Occasionally lifts items weighing up to 20 lbs.
- Must have functional speech, vision, and hearing
- Operates all equipment necessary to perform the job
- Exposed to a normal office environment

COMPENSATION

Diverse and Resilient offers a starting salary range of \$41,500 to \$43,000 for this position and a competitive benefits package, including more than four weeks paid time off in the first year (15 days, and 10 paid holidays), medical and dental coverage for staff members, life insurance, short- and long-term disability insurance, an optional 401(K), and generous work schedule flexibility.

EQUAL OPPORTUNITY EMPLOYER

Diverse & Resilient is an equal opportunity employer. It is our strong belief that equal opportunity for all employees is central to the continuing success of our organization. We will not discriminate against an applicant for employment because of race, religion, sex, national origin, ethnicity, age, physical disabilities, political affiliation, sexual orientation, color, gender identity characteristics or expression, marital status, veteran status, or medical condition (e.g., HIV/AIDS, cancer). We strongly encourage people living with HIV (PLWH), LGBTQ individuals, women, people of color, and people with disabilities to apply.

To Apply:

To apply, email a resume and cover letter to Justin Roby (jroby@diverseandresilient.org).